



February 2010

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FORWARD TO
A FRIEND

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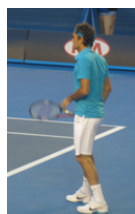
Welcome to the February edition of the Jena Dyco newsletter.

We hope you have been as busy servicing your customers as we were busy running training! The new courses we ran recently in Perth were a great success, with 20 people attending our 4 day IICRC Carpet Cleaning Course and many staying on for the IICRC Health and Safety Course and receiving their Nationally Recognised Qualification – Certificate II in Asset Maintenance – Carpet Cleaning. We cannot wait to head back there in April for the IICRC Water Damage Restoration, IICRC Odour Control and IICRC Hard Floor Care courses. We also have booked out courses for IICRC Carpet Cleaning in Melbourne and Sydney - with some last minute registrations missing out so please book on courses as soon as you can!

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After a busy start of the year Jena Dyco ladies relaxed one night in January at the Australian Open and saw the big Roger Federer defeat Lleyton Hewitt. It was great fun to spend some time together away from the office and see the stars play live!



The focus of this month's newsletter is mould remediation, as we prepare for the

MARCH IICRC Applied Microbial Remediation Course and Mould Conference (being held on Saturday 20th March).

Please feel free to contact us with your comments or queries about this newsletter, we would love to know what you think.

Kind Regards,

Jenny Boymal

Jena Dyco Director

DON'T LET YOUR SKILLS GET MOULDY

An Australian first, Jena Dyco is bringing out US instructor Peter Sierck for an IICRC Applied Microbial Remediation course (AMRT) in Melbourne on the 16th, 17th, 18th and 19th of March.

IICRC instructor Peter Sierck from US is an expert in the field and believes that the complex nature of microbial matter and the restoration involved makes the course an absolute must for anyone looking at entering the field.

"Many students have reported to me and others that they have gained a deep understanding of the cause and complexity of mould problems, as well as the

remediation principles, protocols and techniques," says Peter.

We would also like to see everyone at our [Mould](#)

[Conference](#) on Saturday 20th March starting from 8:30am. It is worth ½ IICRC CEC. This will include safety presentation and will allow restorers to ask Peter, Heike, Charlie and other industry professionals any questions they may have about mould remediation.

All attendees of the March IICRC Applied Microbial Remediation Course will receive complimentary tickets to the conference. If you are not attending the course and want to register for this conference only please contact our office.

With huge risks involved in Mould Remediation, it is vital to get as much knowledge about the topic as possible.

Here, Jena Dyco gives you some basic information about mould and the importance of official credentials when it comes to microbial remediation.

MOULD: WHAT'S THE BIG DEAL?

1. Mould is a fungus and part of the natural environment and presents little or no risk to our health when outdoors, however mould which grows indoors is a different story.
2. Moulds reproduce by means of tiny spores. These tiny spores are invisible to the naked eye and are easily spread through outdoor and indoor air.

ANNIVERSARY OF BLACK SATURDAY

Sunday 7th February marked one year anniversary of Black Saturday, which saw bushfires ravage a number of rural areas across Victoria. The horrific fires resulted in the 174 deaths, 414 injuries, and the displacement of 7,562 people. The destruction of over 3,500 structures, including houses, commercial properties and community buildings added to the toll of human misery.

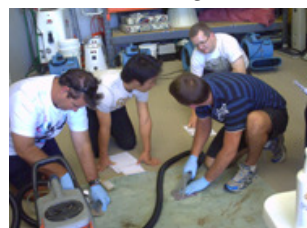
Natural disasters touch the restoration industry very closely. Not only is the work often physically demanding, the emotional stress involved with such work can make the job that much more difficult for restorers. Jena Dyco would like to commend all those who have worked over the past 12 months to restore houses and properties affected by Black Saturday.

COURSE PHOTOS

Hands on photos from...



IICRC Water Damage course in Melbourne



IICRC Carpet Cleaning course in Brisbane.

To see more photos from our courses, visit our [Facebook](#) page.

IN THE NEWS

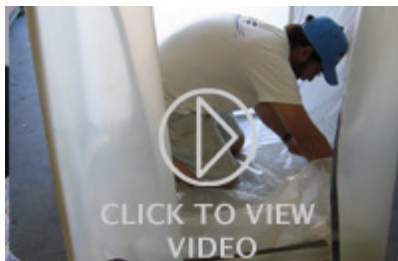
Mouldy buildings cause problems down the track

Two separate mould-related incidents which occurred recently in the US emphasise the importance of offering mould remediation services...[read more](#)

Setting new standards for the carpet cleaning industry

The IICRC has begun drafting the R800 Reference Guide for Carpet Inspection, which is expected to be completed by mid-2011...[read more](#)

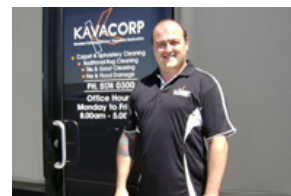
- In indoor mould grows in an artificial environment which alters the composition of the mould. When we inhale the altered mould spores it can cause serious problems to our health, including irritation to the eye and skin, difficulty breathing, mild lung infections, nauseous and headaches. In certain instances, mould can also cause structural decay to buildings.
- Where does mould grow? Mould grows in moist conditions. There are a number of different types of mould and none of them can grow without moisture. A small patch of mould may grow in a bathroom cupboard underneath a leaking sink, or it may spread itself all throughout a recently flooded house. It is not uncommon for residents and businesses in the northern parts of the country that are prone to tropical storms to have problems with mould growing in parts of their houses that are affected by monsoon like weather.



Watch a mould remediation expert assess the mould growth of a storm ravaged house in New Orleans following Hurricane Katrina in 2005.

CUSTOMER PROFILE

Elias Kavadias



Elias Kavadias established Kavacorp in 2003 as a cleaning business, and expanded his scope three years ago to include

restoration services. As managing director, Gippsland-based Elias appreciates the difference that training has made to his business.

Having attended almost all of the Jena Dyco cleaning and restoration courses, Elias attributes a lot of his business success to his training.

"My training has given me the know-how and has enabled me to service my customers properly by giving them legitimate information with no excuses.

"Training has also ensured that I have the right answers for any question that is thrown at me." Next on the cards for Elias is the IICRC Applied Microbial Remediation course, being held by Jena Dyco in Melbourne next month.

"I'm looking to build on all the training I have already attended and would like to be able to offer mould remediation as an added service.

"In the past I have been asked questions about mould and I haven't been able to answer these questions because I haven't had the correct knowledge and training. Once I attend the course, I will be able to answer these questions," says Elias

Although training plays a large part in his success, when it comes to running his own business, Elias believes that his greatest challenge has nothing to do with the services provided, but rather in the actual running of the business.

"A small business should be run the way a big business is run from day one, but it is not easy to run a small business the same way a big business without the same knowledge and the same resources," says Elias.

WHY BOTHER WITH THE IICRC?

The IICRC S520 Standard and Reference Guide for Professional Mould Remediation is the current procedural standard and reference guide for mould remediation.



According to IICRC qualified mould remediation instructor Peter Sierck, IICRC AMRT certification can be the key to a professional relationship with insurance agencies. In certain companies, the certification is an absolute must for restorers if they want to work with insurance agencies.

"The AMRT certification is required by Canada insurance carriers for contractors conducting mould remediation projects for the insurance industry,"

says Peter.

The S520 is based on reliable remediation and restoration principles, research and practical experience, and attempts to combine essential academic principles with practical elements of water damage restoration for technicians facing "real-life" mould remediation challenges.

The S520 was written for use by those involved in the mould remediation industry by microbiologists, public health professionals, industrial hygienists, remediation contractors, restoration service companies, cleaning and restoration training schools and trade associations.

Jena Dyco IICRC AMRT - Applied Microbial Remediation Course - Very few places remaining, [contact us](#) today to book your place.



Help us to celebrate 20 successful years in the industry!

UPCOMING COURSES

Enrol 21 days in advance and receive a 5% early bird discount!

Month	Date	Course	Location	Instructor
February	25, 26, 27 (Thur-Sat)	IICRC Water Damage Restoration (WRT) BOOKED OUT	Sydney	Felix Krivitsky
March	1, 2, 3 (Mon-Wed)	IICRC Carpet Repairs and Reinstallation (CRRT)	Sydney	Felix Krivitsky
	11, 12 (Thur-Fri)	IICRC Hard Floor Care (FCT)	Melbourne	Felix Krivitsky
	16, 17, 18, 19 (Tue-Fri)	IICRC Mould Course (AMRT) (Prerequisite - WRT)	Melbourne	Peter Sierck
	22, 23, 24, 25 (Mon-Thur)	IICRC Carpet Cleaning (CCT)	Melbourne	Felix Krivitsky
	22, 23, 24, 25 (Mon-Thur)	IICRC Carpet Cleaning (CCT)	Brisbane	Charlie Lodge
	26, 27 (Fri-Sat)	IICRC Health and Safety (HST)	Brisbane	Charlie Lodge
	29, 30 (Mon-Tue)	IICRC Health and Safety (HST)	Melbourne	Charlie Lodge
	April	6, 7, 8 (Tue-Tur)	IICRC Water Damage Restoration (WRT)	Perth
9 (Fri)		IICRC Odour Control (OCT)	Perth	Felix Krivitsky
10, 11 (Sat-Sun)		IICRC Hard Floor Care (FCT)	Perth	Felix Krivitsky
12, 13 (Mon-Tue)		Certificate IV in Cleaning Management - Session 1	Sydney	Charlie Lodge
15, 16, 17 (Thur-Sat)		IICRC Carpet Repairs and Reinstallation (CRRT)	Melbourne	Felix Krivitsky
15, 16 (Thur-Fri)		IICRC Upholstery and Fabric Cleaning (UFT)	Brisbane	Charlie Lodge
17 (Sat)		IICRC Advanced Stain Removal (ASR)	Brisbane	Carlie Lodge
19, 20 (Mon-Tue)		IICRC Upholstery and Fabric Cleaning (UFT)	Melbourne	Felix Krivitsky
19, 20, 21, 22 (Mon-Sat)		IICRC Carpet Cleaning (CCT)	Sydney	Carlie Lodge
19, 20, 21, 22, 23, 24 (Mon-Sat)		IICRC Carpet Inspector (SCI) (Prerequisite CCT & CRRT)	Melbourne	Libby Longstreth
23 (Fri)	Advanced Stain Removal	Melbourne	Felix Krivitsky	
23, 24 (Fri-Sat)	IICRC Health and Safety (HST)	Sydney	Charlie Lodge	

[Click here](#) for more information on timetables, courses or to register